



JDV8035 Troubleshooting Guide

Radio will not turn ON

- Try the RESET button.
- Check fuse.
- Confirm 12V+ on the Turn ON ACC+ wire to radio (RED wire).
- Confirm 12V+ on the Memory/Battery wire (YELLOW wire).
- Confirm Ground.

Radio turns ON, but no sound

- Verify **Volume, Fader/Balance, Mute** controls are set correctly (see owners manual).
- Try RESET button.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

CD does not load fully

- Make sure unit has power and no other CD is currently inside.
- Inspect radio's chassis to verify shipping screw(s) have been removed.

CD does not play correctly

- Check to make sure disc is inserted correctly.
- Verify disc is free from dirt, scratches, etc.
- Check with factory CDs.
- Check factory original CDs for compatibility warnings (due to various copy-protection, multi-media content, etc).
- Disc skips during playback – verify you have not exceeded 30 degrees mounting angle.

No AM or FM reception

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

Unit is locked up after inserting SD card larger than 2GB

- JDV8035 is not compatible with SD cards larger than 2GB. To clear lockup:
 - Remove SD card.
 - Power unit OFF.
 - Power unit ON.

No Video

- Video playback is only available when Parking Brake wire (PINK wire) is connected to vehicle's Parking Brake Ground. Parking Brake must be in use to enable Video playback on screen.

Subwoofer does not function

- Make sure Sub is enabled.
- Sub is not functional in 2-Zone mode. Disable 2-Zone.