

Position: Test Lab Technician

Department: Engineering

Reports To: Test Lab Manager

Job Description:

The primary responsibility of the Test Lab Technician position is to review software operation for all major product developments. Thoroughly evaluate products and report and track software issues through Software Open Issue Lists. Implement software upgrades and analyze design/operational changes. Assist in maintenance/development of iOS and Android Apps through detailed evaluation. Work closely with Project Development Engineers to ensure proper desired functionality and optimize products for the best user experience.

Required Qualifications:

This position requires an ASSOCIATES or equivalent work experience (3 years minimum) in a related field, background in product development, and familiarity with testing methods and testing specifications. It is expected to have strong organizational and communication skills, knowledge of product analysis, component identification, surface mount soldering, schematic analysis, familiarity with SiriusXM operation and ability to accurately perform scripted testing procedures, and understanding of Bluetooth technology and applications and the ability to perform related testing and analysis. Must maintain a positive attitude, good work ethic and work in a fast pace, team-oriented environment. It is preferred to be detailed-oriented and have a great understanding of the latest smart devices and relevant technology.

General Job Responsibilities:

- Maintain product testing schedules.
- Write testing reports and maintain sample inventory.
- Modification of samples through hardware and software applications.
- Maintain testing equipment calibration and maintenance.
- Fully support product development engineers.
- Assist in design validation problem solving and identification.
- Support lab personnel with display set-ups.
- Assist in improving testing lab procedures and needed equipment.
- Organize samples inventory, and keep work areas clean.
- Other tasks as assigned.